

# The Sibley Report

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*... the place to find valuable information to help make your job – and your life easier! If you have a topic idea or any other suggestions, please give our Editor - Angie Catenaro - a call. Sibley & Associates is a national disability management firm with a decade of experience, nearly 300 healthcare professionals and state-of-the-art technology.*

## Today's Adjuster needs to know everything from A to Z

In today's fast paced environment, to say that a day in the life of an adjuster is hectic is an understatement! More and more the adjuster of the new millennium is being called on to handle an increasingly wider breadth of responsibilities. Today's adjuster is a true problem-solver, and the problems seem to be getting increasingly complex.

Not only must the adjuster of the 2000s be able to "multi-multi-task", she/he must have the technical expertise to assist in managing the diversity of claims. Regardless of the type of claims the adjuster is handling today, having a broad understanding of rehabilitation is very beneficial... because who knows what else she/he will be asked to tackle tomorrow! To assist adjusters in broadening their rehabilitation knowledge here is a compilation of frequently asked questions (FAQs) from our customers.

Adjuster magazine. Our Director of Customer Relations collected these questions during her day-to-day liaison with our customers and while developing complimentary educational seminars for them.

As the insurance industry continues to evolve with different players entering the industry, ongoing legislative changes and diverse healthcare professionals involved in rehabilitation... now, more than ever, today's adjuster needs to know everything from A to Z!

As you know, the Sibley Report is one of our educational vehicles designed to provide you with rehabilitation information. We also have an "Ask the Expert" section on our website. We encourage you to submit questions and/or article topics by visiting [www.sibley.ca](http://www.sibley.ca) or contacting us at 1.800.363-8900 or [info@sibley.ca](mailto:info@sibley.ca)

The preceding is an excerpt from the attached article that was published in the October 2002 issue of The Canadian Independent Insurance

[www.sibley.ca](http://www.sibley.ca)



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