

The Sibley Report

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...the place to find valuable information to help make your job and your life easier! If you have a topic idea please call Angela Veri our National Director of Customer Relations. Sibley & Associates is a national disability management firm with over a decade of experience, nearly 300 staff/consultants and state-of-the-art technology.

Defining Catastrophic Services

Catastrophic/serious injury files are very challenging – but can also be very rewarding! Through a range of services you can make a real difference in the lives of your catastrophically injured clients.

Regardless of the specific services that will be required, case management is beneficial for numerous situations, including spinal cord injuries, acquired brain injuries, paediatrics, neurological disorders, multiple orthopedic injuries, burns and amputations. It is the Case Manager's responsibility to formulate a comprehensive rehabilitation plan focused on addressing the client's specific needs and goals.

In terms of catastrophic/serious injury management it is especially important to select a Case Manager who has extensive experience directly with catastrophic/serious injuries. The Case Manager is often a Regulated Health Professional (RHP), such as a Registered Nurse or Occupational Therapist.

Based on the rehabilitation goals, the Case Manager put together a rehabilitation team where each member brings to the process a specific skill. For example, the team could be made up of an Occupational Therapist, Physiotherapist, Speech Language Pathologist, Psychologist, Psychiatrist, and Family Physician.

The Case manager not only coordinates the most appropriate team, she/he also clarifies the roles and boundaries between each team member. In fact, ensuring effective communication is one of the most valuable skills of the astute Case Manager!

To assist you in ensuring your clients achieve the highest quality of life possible, attached is a reference chart that defines the range of services available to your catastrophically/seriously-injured client.

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