

The Sibley Report

Sept / October 2008

...valuable information to make your job and life easier! To suggest topics, please call Angela Veri, National Director of Customer Relations. Sibley & Associates is a national disability management firm with close to fifteen years experience, nearly 300 staff/consultants and advanced technology.

Frequently asked questions from A to Z

Advanced technology that continues to progress at the speed of light has made our workday busier than ever. Although in many ways technology provides convenience, and often makes our jobs easier, it has definitely increased the speed at which we work. Sometimes it feels like we are learning and communicating *beyond* the speed of light!

Combine speed with the need to communicate a lot of information on issues as specific and diverse as each individual client, and it's no wonder that for today's adjuster every day is a learning experience.

Speed, large caseloads and the diverse nature of each case's specific details, mean that the adjuster needs to know everything from 'A to Z'.

Not only does the adjuster need to understand the Statutory Accident Benefit Schedule and how the insurance industry works, s/he must also know what the insurance abbreviations stand for and what the terminology means. In addition, there is often legal information that needs to be taken into consideration.

Plus, what about disability management? In itself, developing a good working knowledge of rehabilitation abbreviations and terms, as well as the various types of assessments, assessors and treatments is a huge accomplishment.

To assist you in developing a comprehensive understanding of disability management, we have compiled a range of questions that our customers often ask. *Please see attached 'A to Z of frequently asked questions'.*

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